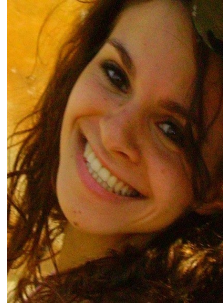


## Europass Curriculum Vitae



### Personal information

**First name(s) / Surname(s)** **Carmen Di Costanzo**

**Address** via Candiano Alta, 9, 80070 Barano d'Ischia (Italy)

**Telephone(s)** +0039/081905527 **Mobile** | +0039/3318547533

**E-mail(s)** carmendicostanzo@libero.it

**Nationality** Italian

**Date of birth** 07 June 1987

### Work experience

<b>Dates</b>	21 April 2011 - 31 May 2011
<b>Occupation or position held</b>	Receptionist
<b>Main activities and responsibilities</b>	Welcome customers, Giving information about: structure' services, tours all around the island.
<b>Name and address of employer</b>	Terme Manzi Hotel & SPA Piazza Bagni, 4 Casamicciola Terme, 80074 Ischia (NA) (Italy)
<b>Dates</b>	15 February 2011 - 20 March 2011
<b>Occupation or position held</b>	Receptionist
<b>Main activities and responsibilities</b>	Front office duties, welcome costumers.
<b>Name and address of employer</b>	Hotel Zur Post Dorfstr. 7, 83229 Sachrang (Aschau im Chiemgau) (Germany)
<b>Dates</b>	04 November 2010 - 07 November 2010
<b>Occupation or position held</b>	Hostess, Interpreter
<b>Main activities and responsibilities</b>	Interpreter, welcome foreign customers, promote products.
<b>Name and address of employer</b>	"Fiera Cavalli" Viale del Lavoro, 8, 37135 Verona (Italy)
<b>Dates</b>	01 October 2008 - 31 October 2008
<b>Occupation or position held</b>	Internship at the flight information desk
<b>Main activities and responsibilities</b>	100 hours Internship, front office duties, giving information about flights, answering to phone calls, left baggage operation, handling passengers queries
<b>Name and address of employer</b>	Aeroporto " Aeroporto "Galileo Galilei", 56121 Pisa (Italy)
<b>Type of business or sector</b>	

### Education and training

<b>Dates</b>	05 October 2010 - 16 November 2010
<b>Title of qualification awarded</b>	Cultural and linguistic mediation into the Hospital Trust
<b>Principal subjects / occupational skills covered</b>	Needs and Values in a multicultural and crosscultural context in the communication between the medical staff and the patient.
<b>Name and type of organisation providing education and training</b>	Azienda Ospedaliera Universitaria Integrata Verona (Hospital Trust) Piazzale Stefani, 1, 37100 Verona (Italy)

Dates 06 November 2006 - 26 February 2010  
 Title of qualification awarded Cultural and Linguistic Mediator  
 Principal subjects / occupational skills covered Foreign languages, humistical, juridical and economical subjects  
 Name and type of organisation providing education and training SSML "Scuola Superiore per Mediatori Linguistici" (University)  
 Via Santa Maria, 155, 56126 Pisa (Italy)

Dates 15 September 2001 - 07 July 2006  
 Title of qualification awarded Linguistic Diploma  
 Principal subjects / occupational skills covered Foreign languages, humanistical and scientific subjects.  
 Name and type of organisation providing education and training Istituto Superiore Statale F. Caracciolo- G. Da Procida (Liceo)  
 Via P.Umberto, 40, 80079 Procida (Italy)

**Personal skills and competences**

Mother tongue(s) **Italian**

Other language(s)

Self-assessment  
 European level (\*)

**English**  
**German**  
**Spanish / Castilian**  
**Chinese**

Understanding				Speaking				Writing	
Listening		Reading		Spoken interaction		Spoken production			
C1	Proficient user	C1	Proficient user	C1	Proficient user	C1	Proficient user	C1	Proficient user
B2	Independent user	C1	Proficient user	B2	Independent user	B2	Independent user	C1	Proficient user
B2	Independent user	C1	Proficient user	B2	Independent user	B1	Independent user	B1	Independent user
A1	Basic User	A1	Basic User	A1	Basic User	A1	Basic User	A1	Basic User

(\*) [Common European Framework of Reference \(CEF\) level](#)

Social skills and competences willing to socialize, especially with people who speak a different language and have a different culture, ability to work in contact with the public, team spirit, ability to work in a multicultural framework

Organisational skills and competences Organizational sense, good capacity teamwork management skills.

Computer skills and competences Good computer skills, good knowledge of the internet.

Other skills and competences Hobby: travelling, reading, writing, playing sports, listening to music.

Driving licence(s) B